



## AKMGroup Pty Ltd

### OFFICE

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### Business Profile - Wyn Vogel

Wyn Vogel has over two decades of experience in business management and organisational development. Wyn has held management positions in a broad range of sectors both locally in Australia and offshore, including commercial business, regional development, the arts community, state and federal governments.

During the 1990's Wyn played a key role in developing Quality Management within South-East Queensland through the Queensland State Government Quality Assessment Unit and then through her own consultancy.

For the past decade Wyn has consulted to and facilitated major organisational change, development and certification programs for the tertiary, defence, information technology, community arts and natural resource management sectors. She has served on Australian and international committees and projects including the International Organisation for Standardisation. Wyn understands the needs of organisations, both large and small, and can assist organisations to think outside the square, streamline and improve their operations, people and management. By using tested development approaches and adding a fresh and creative approach, Wyn can help you look at your business from a different angle and meet the challenges.

### Current consultancy has included the key areas of:

- Corporate Governance
- Risk Management
- Business Continuity/Disaster Recovery
- Strategic Planning
- Organisational review, development and/or streamlining of key business process activities aimed to enable the organisations concerned, move to more commercial structures and management systems.
- Coordination of activities aimed at achieving ISO 9001 certification.
- Coordination of activities aimed at achieving ISO 14000 certification.
- Integration of OH&S systems with other management systems/activities.
- Review and enhancement of Rules of Association and/or board structures

### Recent clients include:

- **University of Queensland - Information Technology Services Division** - 2008 re certification of their ISO 9001 - (Sustainability Management Program) - for the Division.
- **University of Queensland - Information Technology Services Division** - Analysis and development of their Sustainability Management Systems and initial ISO 9001 Certification - 2005
- **University of Queensland - Property and Facilities Division** - Analysis and development of their Integrated Management System and Certification to ISO 9001 (Quality Management), ISO 14000 (Environmental Management) and AS/NZS 4801 (Occupational, Health and Safety) - 1996 and review 1998.



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- **Queensland Murray Darling Committee Inc.**
- **Burdekin Dry Tropics NRM**
- **Mackay Whitsunday NRM**
- **Murrumbidgee CMA**

### Specialist capability in -

- \* CMM (Capability Maturity Model) - applicable to the high-end management of IT/Software, Systems Engineering.
- \* ISO 9000 Certification Programs - Batalus UK - Standards Australia Quality Assessor and Sub Contractor Management Training Course - 1991 & Certificate in Quality Technology & Certificate in Quality Improvement 1991.
- \* Implementation of ITIL programs.

### Community and Industry Body Involvement.

Wyn has represented and been involved in a number of leading edge projects, aimed at development and enhancement of current business thinking and practice within Australia.

- \* Guest Lecturer 2002 – University of Melbourne on the ‘*Assessment of Organisational Infrastructures*’ for Year 4 Software Engineering Honours students.
- \* Representative for Standards Australia to the International Organisation for Standardisation - TC176/SC2/WG15 - the international committee considering the broader Quality Principles and the revision of the ISO 9000 Family of Standards.
- \* Past Member of the Joint Accreditation System of Australia and New Zealand (JAS-ANZ) Accreditation Review Panel.
- \* Standards Australia QR8/4 - Past Chair of Committee on Phased Implementation.
- \* Past member of Standards Australia QR10, whose main role is to monitor the activities of the International Organisation for Standardisation and the activities of CASCO.
- \* Australian Quality Council - Editorial Group working on the Interpretation of the Australian Quality Awards for the Public Sector.
- \* Standards Australia - Chair Small Business Committee - resulting in Handbook 66.